

Yellow Cover on Sunrise/iClose

Frequently Asked Questions:

Q: How do I access Yellow Cover on Sunrise/iClose?

A: *There are no changes to the way you access NTI's products on Sunrise/iClose. However, for new business opportunities, you will now be directed to a landing page which gives you the option to select either NTI Transport Package or Yellow Cover.*

Q: How do I know which product on Sunrise/iClose to select?

A: *The landing page has been designed to help you to understand the type of customers each product is designed for. The simple and easy to understand explanations provided can help you identify which product best meets the needs of your client.*

Q: Can I enter more than one occupation on the occupation screen?

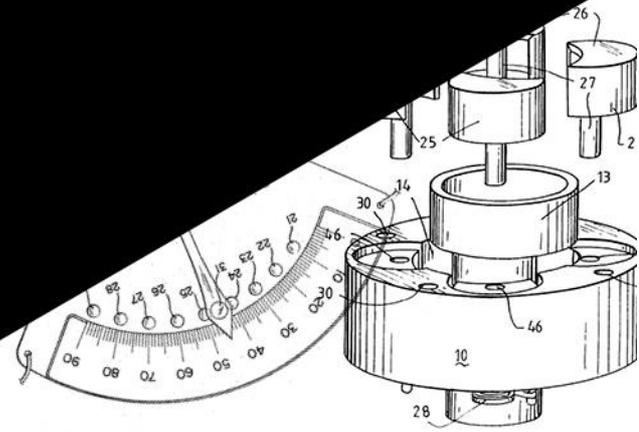
A: *Yes. Similar to NTI Transport Package, it is important that you enter all of the occupations that reflect activities your client does as part of their business for Yellow Cover.*

Selections you make on the Occupations screen will carry through to other sections of the product, so selecting all occupations upfront will streamline the transaction.

Q: What if my client does additional activities to what is shown in the primary occupation area?

A: *Once you made your selection from the Primary Occupation area, you can click on the Ancillary Occupation header and it will expand out a broad selection of additional occupations for you to select from.*

Once again, selections you make on the Occupations screen will carry through to other sections of the transaction.



Q: Are Yellow Cover optional extensions available on Sunrise/iClose?

A: *Yes. Optional Extensions for Yellow Cover are available on Sunrise/iClose. Please note: only relevant optional extensions will be displayed based on the information you have provided on the Occupations screen.*

Q: How do I nominate which item the optional extension applies to?

A: *Some optional extensions are available as a blanket cover and other optional extensions are applicable to specific items. If the optional extension is a blanket cover option, then this will appear as a separate item on the Plant/Vehicle screen.*

If the optional extension is applicable to a specific item, you will be asked on the Plant/Vehicle screen to identify the relevant item.

Q: What Liability limit can I go to for Yellow Cover on Sunrise/iClose?

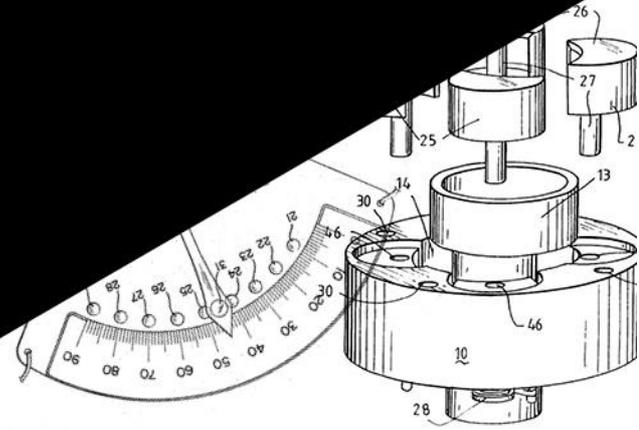
A: *Liability limit for Yellow Cover on Sunrise/iClose is \$30 million. This also applies to NTI Transport Package. If you require coverage beyond this limit, talk to your NTI Business Development representative.*

Q: For Yellow Cover Liability, what Total Estimated Annual Turnover can I enter on Sunrise/iClose?

A: *Total Estimated Annual Turnover for Liability has now been extended to \$5 million for Yellow Cover. This update also applies to NTI Transport Package. If you require coverage beyond this limit, talk to your NTI Business Development representative.*

Q: What do I do if I don't need Liability cover for all of the occupations that I selected on the Occupations tab?

A: *All occupations entered on the occupations screen will be shown in the Occupations Details area on the Liability screen. If you do not require Liability cover for a particular occupation, then simply click on the Delete button for that occupation.*



Q: How do I include additional activities if they are not listed in the Occupation Details area for Liability?

A: All occupations relevant to the activities your client undertakes as part of their business should be selected on the occupations screen. If there are any additional activities that they undertake, you can enter them by clicking on the Add Additional Activity button. Once selected, you can enter a description of the activity and allocate the percentage of turnover that this activity represents.

Q: Do I need to provide detailed Claims History information for Yellow Cover on Sunrise/iClose?

A: We have streamlined the process for providing claims history at the quote stage. You now simply select Summary mode and advise the number of claims over the previous five years. However, if you wish to proceed to a covernote, you will need to provide us with details relating to your client's claims history.

Please note: The summary option is only available when in quote stage and only applies for Mobile Plant and Equipment claims. Full details must be provided for Liability claims, even when in quote stage.